

**Product safety notice:**

We have been made aware that a rubber seal on the speaker unit located inside some of our Innov-is V series home sewing machines may contain phthalate at a concentration level above the threshold value in the Restriction of Hazardous Substances (RoHS) Directive.

As the affected rubber seal is an internal part, users would not come into contact with it when using their machine in the normal way.

The regulatory body has advised a product recall is not necessary, but please get in touch with us if you have any questions or would like to discuss further: [ukcustomersupport@brothersewing.eu](mailto:ukcustomersupport@brothersewing.eu)

**Appendix - Serial Number of Products affected**

<u>Innov-is V7</u>	<u>Innov-is V5</u>	<u>Innov-is V5LE</u>	<u>Innov-is V3</u>	<u>Innov-is VQ2</u>
<u>D9B113736</u>	<u>D9B113597</u>	<u>E9B114449</u>	<u>D9B113667</u>	<u>A9B118518</u>
<u>D9B113748</u>	<u>L8B115489</u>	<u>E9B114437</u>	<u>D9B113685</u>	<u>D8B113632</u>
<u>D9B113747</u>	<u>D9B113579</u>	<u>E9B114432</u>	<u>D9B113652</u>	<u>A9B118519</u>
<u>D9B113746</u>	<u>D9B113598</u>	<u>E9B114445</u>	<u>D9B113677</u>	<u>A9B118511</u>
<u>D9B113752</u>	<u>D9B113544</u>	<u>E9B114429</u>	<u>D9B113683</u>	<u>A9B118513</u>
<u>D9B113751</u>	<u>D9B113596</u>	<u>E9B114427</u>	<u>A9B120524</u>	<u>A9B118517</u>
<u>C9B112317</u>	<u>D9B113588</u>	<u>E9B114446</u>	<u>D9B113680</u>	<u>A9B120769</u>
<u>C9B112319</u>	<u>D9B113540</u>	<u>E9B114435</u>	<u>D9B113682</u>	<u>D9B113721</u>
<u>C9B112321</u>	<u>D9B113594</u>	<u>E9B114431</u>	<u>D9B113671</u>	<u>D9B113718</u>
<u>C9B112316</u>	<u>D9B113536</u>	<u>E9B114447</u>	<u>D9B113659</u>	<u>D9B113691</u>
<u>C9B112320</u>	<u>D9B113586</u>	<u>E9B114444</u>	<u>D9B113655</u>	<u>D9B113722</u>
<u>C9B112318</u>	<u>D9B113541</u>	<u>E9B114440</u>	<u>D9B113660</u>	<u>D9B113724</u>
<u>D9B113732</u>	<u>D9B113569</u>	<u>E9B114450</u>	<u>D9B113665</u>	<u>A9B120775</u>
<u>D9B113750</u>	<u>D9B113543</u>	<u>E9B114438</u>	<u>D9B113653</u>	<u>D9B113694</u>
<u>D9B113727</u>	<u>D9B113548</u>	<u>E9B114443</u>	<u>D9B113669</u>	<u>D9B113702</u>
<u>D9B113740</u>	<u>D9B113535</u>	<u>E9B114455</u>	<u>D9B113666</u>	<u>A9B120773</u>
<u>D9B113749</u>	<u>D9B113585</u>	<u>E9B114442</u>	<u>D9B113649</u>	<u>A9B120774</u>
<u>D9B113744</u>	<u>D9B113542</u>	<u>E9B114456</u>	<u>D9B113663</u>	<u>A9B120772</u>
<u>D9B113743</u>	<u>D9B113575</u>	<u>E9B114439</u>	<u>D9B113656</u>	<u>D9B113725</u>
<u>D9B113745</u>	<u>D9B113582</u>	<u>E9B114434</u>	<u>D9B113645</u>	<u>A9B120768</u>
<u>D9B113728</u>	<u>D9B113560</u>	<u>E9B114451</u>	<u>D9B113686</u>	<u>A9B120770</u>
<u>D9B113742</u>	<u>D9B113571</u>	<u>E9B114457</u>	<u>D9B113687</u>	<u>D9B113700</u>
<u>D9B113741</u>	<u>D9B113584</u>	<u>E9B114430</u>	<u>D9B113646</u>	<u>C9B112438</u>
<u>D9B113739</u>	<u>D9B113578</u>	<u>E9B114448</u>	<u>D9B113650</u>	<u>A9B120771</u>
<u>G9B117392</u>	<u>D9B113573</u>	<u>E9B114452</u>	<u>D9B113657</u>	<u>C9B112440</u>

<u>G9B117384</u>	<u>D9B113583</u>	<u>E9B114458</u>	<u>C9B112861</u>	<u>C9B112441</u>
<u>G9B117393</u>	<u>D9B113537</u>	<u>E9B114453</u>	<u>D9B113648</u>	<u>C9B112439</u>
<u>G9B117398</u>	<u>D9B113568</u>	<u>E9B114436</u>	<u>C9B112789</u>	<u>D9B113697</u>
<u>G9B117396</u>	<u>D9B113570</u>	<u>E9B114424</u>	<u>C9B112868</u>	<u>D9B113698</u>
<u>G9B117400</u>	<u>D9B113563</u>	<u>E9B114425</u>	<u>C9B112860</u>	<u>D9B113695</u>
<u>G9B117381</u>	<u>D9B113567</u>	<u>E9B114426</u>	<u>C9B112869</u>	<u>D9B113707</u>
<u>G9B117386</u>	<u>D9B113562</u>	<u>E9B114428</u>	<u>C9B112805</u>	<u>D9B113712</u>
<u>G9B117383</u>	<u>D9B113538</u>	<u>E9B114423</u>	<u>C9B112850</u>	<u>D9B113717</u>
<u>G9B117385</u>	<u>D9B113572</u>	<u>E9B114483</u>	<u>C9B112812</u>	<u>D9B113699</u>
<u>G9B117390</u>	<u>D9B113552</u>	<u>E9B114474</u>	<u>C9B112809</u>	<u>D9B113720</u>
<u>G9B117391</u>	<u>D9B113577</u>	<u>E9B114465</u>	<u>C9B112813</u>	<u>D9B113719</u>
<u>G9B117387</u>	<u>D9B113576</u>	<u>E9B114484</u>	<u>C9B112811</u>	<u>D9B113692</u>
<u>G9B117399</u>	<u>D9B113574</u>	<u>E9B114482</u>	<u>C9B112810</u>	<u>D9B113715</u>
<u>G9B117397</u>	<u>D9B113555</u>	<u>E9B114475</u>	<u>C9B112828</u>	<u>D9B113713</u>
<u>G9B117394</u>	<u>D9B113546</u>	<u>E9B114477</u>	<u>C9B112840</u>	<u>D9B113690</u>
<u>G9B117389</u>	<u>D9B113580</u>	<u>E9B114464</u>	<u>C9B112824</u>	<u>D9B113693</u>
<u>G9B117388</u>	<u>D9B113558</u>	<u>E9B114476</u>	<u>C9B112837</u>	<u>D9B113706</u>
<u>G9B114384</u>	<u>D9B113547</u>	<u>E9B114449</u>	<u>C9B112821</u>	<u>D9B113716</u>
<u>D9B113729</u>	<u>D9B113550</u>	<u>E9B114485</u>	<u>C9B112826</u>	<u>D9B113714</u>
<u>G9B114385</u>	<u>D9B113554</u>	<u>E9B114479</u>	<u>C9B112802</u>	<u>D9B113711</u>
	<u>D9B113559</u>	<u>E9B114473</u>	<u>C9B112872</u>	<u>D9B113708</u>
	<u>D9B113561</u>	<u>E9B114433</u>	<u>C9B112808</u>	<u>D9B113723</u>
	<u>D9B113549</u>	<u>E9B114478</u>	<u>C9B112794</u>	<u>D9B113704</u>
	<u>D9B113545</u>	<u>E9B114467</u>	<u>C9B112844</u>	<u>D9B113726</u>
	<u>D9B113539</u>	<u>E9B114454</u>	<u>C9B112838</u>	<u>K8B118181</u>
	<u>D9B113566</u>	<u>E9B114461</u>	<u>C9B112807</u>	<u>D9B113709</u>
	<u>D9B113557</u>	<u>E9B114460</u>	<u>C9B112841</u>	<u>D9B113701</u>
		<u>E9B114441</u>	<u>C9B112830</u>	<u>D9B113710</u>
			<u>C9B112832</u>	<u>D9B113703</u>
			<u>C9B112834</u>	<u>G9B114464</u>
			<u>C9B112853</u>	<u>D9B113705</u>
			<u>C9B112835</u>	<u>G9B114465</u>
			<u>C9B112857</u>	<u>G9B114462</u>
			<u>C9B112858</u>	<u>G9B114463</u>
			<u>C9B112829</u>	<u>D9B113696</u>
			<u>C9B112881</u>	<u>D9B113688</u>
			<u>C9B112888</u>	<u>G9B117444</u>

			<u>C9B112852</u>	<u>D9B113689</u>
			<u>C9B112883</u>	<u>G9B117440</u>
			<u>C9B112833</u>	<u>G9B117441</u>
			<u>G9B114258</u>	<u>G9B117437</u>
			<u>C9B112884</u>	<u>G9B117446</u>
			<u>C9B112879</u>	<u>G9B117442</u>
			<u>C9B112876</u>	<u>G9B117439</u>
			<u>G9B114219</u>	
			<u>G9B114234</u>	
			<u>G9B114264</u>	
			<u>G9B114270</u>	
			<u>G9B114267</u>	
			<u>C9B112848</u>	
			<u>C9B112825</u>	
			<u>C9B112823</u>	
			<u>C9B112845</u>	
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			<u>C9B112843</u>	
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			<u>C9B112864</u>	
			<u>C9B112877</u>	
			<u>C9B112882</u>	
			<u>C9B112836</u>	
			<u>C9B112849</u>	
			<u>C9B112870</u>	
			<u>C9B112889</u>	
			<u>C9B112885</u>	
			<u>C9B112886</u>	
			<u>C9B112874</u>	
			<u>C9B112887</u>	
			<u>C9B112865</u>	
			<u>C9B112744</u>	
			<u>C9B112831</u>	
			<u>C9B112871</u>	
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			<u>C9B112856</u>	
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			<u>C9B112878</u>	
			<u>C9B112827</u>	
			<u>C9B112806</u>	
			<u>C9B112822</u>	
			<u>C9B112818</u>	
			<u>C9B112816</u>	
			<u>C9B112804</u>	
			<u>C9B112792</u>	
			<u>C9B112820</u>	
			<u>C9B112862</u>	
			<u>C9B112863</u>	
			<u>C9B112817</u>	
			<u>C9B112880</u>	
			<u>C9B112814</u>	
			<u>C9B112815</u>	
			<u>C9B112851</u>	
			<u>C9B112875</u>	
			<u>H9B115101</u>	
			<u>C9B112842</u>	
			<u>C9B112847</u>	
			<u>C9B112839</u>	
			<u>G9B114235</u>	
			<u>G9B114221</u>	
			<u>G9B114222</u>	
			<u>G9B114226</u>	
			<u>G9B114213</u>	
			<u>G9B114273</u>	
			<u>G9B114250</u>	
			<u>G9B114238</u>	
			<u>G9B114257</u>	
			<u>G9B114259</u>	
			<u>G9B114246</u>	
			<u>G9B114271</u>	